



HOW TO IDENTIFY A PHISHING ATTEMPT

Always trust your instincts

To: Alice Smith <alices@hotmail.com>
From: The microsoft account team <Outlook.account@trustworthy.com>
Subject: Account service expired

Check the sender's
email address



Look for spelling and
grammatical errors

Check for urgent or
threatening language

Dear User,

All Hotmail **customerrrs** have been upgraded to Outlook.com. **Your Hotmail Account services has expired.**

Download the attachment to install the latest version of Outlook for Desktop.

Due to our new system upgrade to Outlook. In order for it to remain active
follow the link Sign In Re-activate your account to Outlook. <https://account.live.com>

Thanks,
The Microsoft accuont team

Be cautious of
attachments

Avoid clicking on
suspicious links

Be wary of unexpected emails

To: Alice Smith <alices@hotmail.com>
From: Netflix <info@netflixinfo.com>
Subject: **Your account is on hold**

Inspect the logos
and branding

Check for generic greetings

NETFLIX

Dear Customer,

We're having some trouble with your current billing information. We'll try again, but in the meantime
you may want to **update your payment details.**

UPDATE YOUR ACCOUNT NOW

Don't give out
personal information

- Your friends at Netflix

GET CYBER-SAVVY